

## Premium Card Holder – Terms and Conditions

This *Chic Outlet Shopping*<sup>®</sup> promotional offer has been arranged for the benefit of all premium KB Kookmin cardholders (“**Customers**”), and is provided by Value Retail PLC (“**Value Retail**”). The terms and conditions that apply to this offer are:

1. This promotional offer is available to Customers until 31 August 2019.

### **2. VIP Card**

2.1 Customers presenting their invitation at the Village Welcome or Tourist Information Centre will (subject to availability and any ‘blackout periods’ that may apply at a Village) be entitled to receive a complimentary VIP Card, which will provide them with a 10% reduction on the Village price in selected boutiques at Participating *Chic Outlet Shopping*<sup>®</sup> Villages (defined below).

2.2 The VIP Card is only valid on the date of issue and at the *Chic Outlet Shopping*<sup>®</sup> Village in which it is issued, and can only be used once in each participating boutique. The VIP Card is only for use at participating boutiques at the Village in which the VIP Card is issued, and must be presented at the time of purchase in order to receive the 10% reduction on the Village price.

2.3 Full terms and conditions apply concerning the availability and use of the VIP Card. They will be supplied upon issue of the VIP Card and are also available upon request at the relevant Participating Village Welcome or Tourist Information Centre and on the relevant Village website.

2.4 The VIP Card will not be available during ‘Further Reduction’ or ‘blackout’ periods. Full details of any ‘blackout’ periods when the VIP Card will not be available will be provided at the relevant Village Welcome or Tourist Information Centre.

2.5 Value Retail acts as the agent of the participating boutiques at all times and the VIP Card creates no contractual relationship between Value Retail and the Customer in relation to the reduction offered by the VIP Card or otherwise. The Customer shall have no right, and waives any ability he/she may have, to make any claim against Value Retail in the event that a participating boutique fails to honour the VIP Card, and the Customer's only remedy in that situation is to claim against the participating boutique.

2.6 Neither Value Retail, nor any members of the same group of companies as Value Retail, (i) takes any responsibility for the prices at which the participating boutique advertises or sells the goods from time to time; nor (ii) gives any warranties regarding

the goods (including, without limitation, the quality thereof) that the Customer may obtain with the VIP Card at the relevant participating boutique.

### **3. Shopping Express®**

3.1 Customers who enter the promotional code given on the invitation when purchasing tickets for the Shopping Express® service through ChicOutletShopping.com/shoppingexpress for any Participating *Chic Outlet Shopping*® Village will receive a reduction on their Shopping Express® ticket costs. The amount of the reduction for each Participating *Chic Outlet Shopping*® Village is specified in paragraph 9.1 below.

3.2 This promotional offer is only available at Participating *Chic Outlet Shopping*® Villages, and in connection with the Shopping Express® booking facility on ChicOutletShopping.com

### **4. Shopping Packages**

4.1 Customers who enter the promotional code given on the invitation when purchasing a Shopping Package at all villages through the Shopping Package booking facility at ChicOutletShopping.com/en/experience/chic-travel/chic-travel will receive a reduction on the Shopping Package cost.

### **5. Chauffeur Services**

5.1 Customers who enter their promotional code when purchasing the chauffeur service through ChicOutletShopping.com/en/experience/chic-travel/chic-travel for any Participating *Chic Outlet Shopping*® Village will receive a reduction on their chauffeur service costs.

5.2 This promotional offer is only available at Participating *Chic Outlet Shopping*® Villages, and in connection with the chauffeur service booking facility on ChicOutletShopping.com

### **6. VIP Lounge**

6.1 To take advantage of this promotional offer, Customers must email Events@ChicOutletShopping.com forty-eight (48) hours before they wish to use the VIP Lounge in order to make their booking.

6.2 Access to the VIP Lounge will be restricted to the hours of use communicated at the Village Welcome or Tourist Information Centre or online through the booking system. Full terms and conditions concerning the use of the VIP Lounge at the Participating

*Chic Outlet Shopping*<sup>®</sup> Village will be provided to you upon presentation of your email booking confirmation at the Village Welcome or Tourist Information Centre.

- 6.3 This VIP Lounge offer is available at Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.

## **7. Complimentary Hands-Free Shopping service**

- 7.1 Customers presenting their invitation at the Village Welcome or Tourist Information Centre will receive complimentary use of the Hands-free Shopping service. Full terms and conditions concerning the availability and use of the service will be supplied at the Village Welcome or Tourist Information Centre.

## **8. Complimentary refreshment voucher**

- 8.1 Customers presenting their invitation at the Participating *Chic Outlet Shopping*<sup>®</sup> Village Welcome or Tourist Information Centre will receive a complimentary refreshment voucher.

- 8.2 The refreshment voucher is only valid on the date of issue and at the Participating *Chic Outlet Shopping*<sup>®</sup> Village in which it is issued. The refreshment voucher must be presented at the time of ordering in order to receive the complimentary refreshment. Full terms and conditions concerning use of the refreshment voucher will be made available upon issue of the refreshment voucher at the relevant Participating Village Welcome or Tourist Information Centre. Value Retail acts as the agent of the participating restaurants or cafés at all times and the refreshment voucher creates no contractual relationship between Value Retail and the Customer in relation to the complimentary refreshment offered or otherwise. The Customer shall have no right, and waives any ability he/she may have, to make any claim against Value Retail in the event that a participating restaurant or café fails to honour the refreshment voucher and the Customer's only remedy is to claim against the participating restaurant or café.

## **9. General**

- 9.1 This promotional offer is only available at Participating *Chic Outlet Shopping*<sup>®</sup> Villages. The Participating *Chic Outlet Shopping*<sup>®</sup> Villages for each of the above benefits are:
- a. VIP Card: Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.

- b. 15% off the price of Shopping Express® tickets: Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.
- c. 15% off the price of the chauffeur service: Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.
- d. 15% off the price of Shopping Packages: Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.
- e. Complimentary refreshment voucher: Bicester Village, Kildare Village, La Vallée Village, Wertheim Village, Ingolstadt Village, Maasmechelen Village, Fidenza Village, La Roca Village and Las Rozas Village.
- f. VIP Lounge access: where service is available.
- g. Complimentary Hands-free Shopping: La Vallée Village
- h. Lunch voucher: Kildare Village

9.2 The right to benefit from this promotional offer is personal to the recipient of each invitation, and may not be transferred. The invitation may not be copied, reproduced or distributed in any form, or by any means, for use by a person other than the original recipient.

9.3 This promotional offer may not be used in conjunction with any other special offer, coupon or other voucher.

9.4 The benefits granted by this promotional offer cannot be exchanged for cash.

9.5 Value Retail reserves the right to withdraw or cancel this promotional offer for any reason at any time.

9.6 Value Retail will not be liable to the Customer for any financial loss arising out of refusal, cancellation or withdrawal of the promotional offer, or any failure or inability of the Customer to take advantage of this promotional offer.

9.7 Your use of this promotional offer indicates your agreement to be bound by these terms and conditions, and your acceptance of Value Retail's privacy policy and terms and conditions found at [ChicOutletShopping.com/terms-and-conditions](http://ChicOutletShopping.com/terms-and-conditions) and [ChicOutletShopping.com/en/legal/privacy-policy](http://ChicOutletShopping.com/en/legal/privacy-policy)

9.8 The provider of these promotional offers is Value Retail PLC, whose registered address is 19 Berkeley Street, London, W1J 8ED, United Kingdom.