

Terms & Conditions

Value Retail PLC (“**Value Retail**”) has an extensive network of partners, including airlines and hotel consortia, a full list of which can be accessed here: <http://www.chicoutletshopping.com/en/experience/tourist-information/travel-partners/travel-partners> (“**Participating Partners**”).

The following terms and conditions (“**Terms**”) apply to the offer of ‘miles’ or ‘points’ to customers of Value Retail who are also members of loyalty programmes with the Participating Partners (“**Customers**”). These Terms are supplementary to the terms contained in any offer invitation (“**Invitation**”) received by a Customer. The Invitation should be carefully reviewed as additional terms and conditions may apply.

How to participate

1. In order to receive ‘miles’ or ‘points’, Customers must present their membership card with a Participating Partner and their receipts for Qualifying Purchases (being goods, including food and beverages) purchased by the Customer to the Tourist Information Centre at participating Value Retail villages.
2. In addition to the above requirements, to receive ‘bonus miles’ or ‘bonus points’ which are the subject of a specific promotional offer, Customers must, at the same time, also present their invitation to participate in the relevant ‘bonus’ offer to the Tourist Information Centre.
3. Claims for ‘bonus miles’ and/or ‘bonus points’ offers can only be made on the same date that the Qualifying Purchases are made and no retroactive claims will be permitted.
4. No ‘points’ or ‘miles’ will be awarded for Qualifying Purchases purchased by anyone other than the Customer. The Customer may be required to provide evidence (including, but not limited to, proof of identification and proof of purchase), to Value Retail’s reasonable satisfaction, that it was the purchaser of the Qualifying Purchases before any points or miles are awarded.
5. Value Retail reserves the right to refuse to award the benefit of the promotion in cases of actual or suspected fraud.
6. For the avoidance of doubt, Customers who comply with the above conditions shall only be entitled to an award of ‘miles’ or ‘points’ in respect of one (1) Participating Partner per Qualifying Purchase receipt. Any attempt to claim miles or points in respect of multiple Participating Partners using the same Qualifying Purchase receipt(s) shall be refused.
7. A Customer’s use of this offer to accrue ‘miles’ or ‘points’ indicates the Customer’s agreement to be bound by these terms and conditions, and their acceptance of Value Retail’s privacy policy and terms and conditions found at www.chicoutletshopping.com/en/legal/terms-conditions and www.chicoutletshopping.com/en/legal/privacy-policy.

General

1. The right to participate in this offer and receive 'miles' or 'points' is personal to the Customer and/or the recipient of an Invitation, as applicable, and may not be transferred. An Invitation may not be copied, reproduced or distributed in any form, or by any means for use by a person other than the original recipient.
2. The right to receive 'miles' or 'points' may not be used in conjunction with any other special offer, coupon or other voucher and the 'miles' or 'points' cannot be exchanged for cash.
3. Value Retail reserves the right to withdraw or cancel the ability to accrue 'miles' or 'points' with a Participating Partner for any reason at any time.
4. Value Retail's decision in all matters shall be final and Value Retail will not be liable to the Customer for any financial loss arising out of refusal, cancellation or withdrawal of its participation in the 'miles' or 'points' schemes, or any failure or inability of the Customer to take advantage of this offer.
5. The provider of this offer is Value Retail PLC, whose registered address is: 19 Berkeley Street, London, W1J 8ED, United Kingdom.